



Elafonisi

R E S O R T

by Kalomirakis Family

GUEST DIRECTORY



Elafonisi Resort by Kalomirakis Family



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INDEX

About Us	3
Emergency & Safety	4
Restaurant	5
Services & Hotel Amenities	6
Wi-Fi	8



About Us

Dear Guest,

We welcome you to Elafonisi Resort and wish you a comfortable and memorable stay with us.

Elafonisi Resort is a traditional 3*** hotel, which is located a stone's throw away from Crete's well-known Elafonisi beach. Its location is ideal, as it is situated at the entrance to the beach of Elafonisi (doors of Elafonisi) on a hill overlooking the sea and the mountains, in a wonderful natural environment – a traditional olive grove. Year after year, visitors describe the Elafonisi Resort simply as a "paradise on earth". The hotel is located within the 'Natura 2000' protected area.

We hope to offer you a uniquely relaxing experience. The various buildings scattered within our large 20,000 square meter olive grove and gardens, offer you choice of accommodation best suited to your needs.

It is important to us that our guests enjoy their stay. Your opinions are important to us as we constantly strive to improve.

Kalomirakis family

Emergency & Safety

Fire Precautions



Read the Fire Precautions Notice located behind your bedroom door. In case of fire, you should evacuate the building.

Assistance in emergency evacuation



In the event of an emergency, we operate an assisted escape system for guests with special needs. Please let our receptionist know if you think you may need assistance in the event of an evacuation and we will explain the evacuation procedures and ensure that your requirements are met.

Personal Safety



All rooms have a small safe. If you wish, you can deposit your valuables in the central safe located at the Reception where there is a closed-circuit monitoring. If you see anyone or anything suspicious, please contact a member of staff immediately.

Children and vulnerable people must be supervised at all times.

Complimentary covered parking is available on the plot for guests. While the resort area is secure, we recommend you remove valuables and lock your vehicle when parked. Elafonisi Resort does not accept responsibility for any damage or loss to your car or property while parked on our premises.



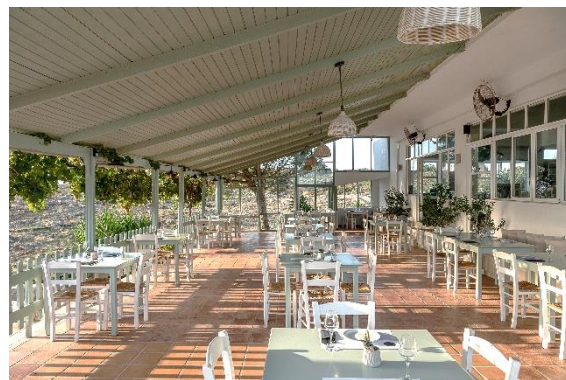
Pets



At Elafonisi Resort we allow pets in a limited number of our units. This is subject to availability and pre-approval by the hotel. We are unable to commit to providing special attention to guests who arrive at the hotel with their pet without prior arrangement. No extra charge for bringing a pet.



Please note that although pets are allowed in the designated units, they are not allowed in the hotel's public areas, such as our restaurant. Pet supervision is required at all times.



Our à la carte restaurant Taverna Kalomirakis Family is open daily for breakfast, lunch and dinner. Reception can advise on precise opening hours, depending on season. Start your day with our breakfast menu which offers a large variety including bread, thyme honey, kalitsounia, Sfakian pies, yogurt, fresh eggs, fruit, hot pancakes and sandwiches. Lunch and dinner are made up of renown dishes of Cretan and Greek cuisine. All dishes are prepared with fresh local produce, salads, meat and fresh fish from our region. Vegetarian and gluten free options are available. Cretan and other Greek wines make up our wine list. Our staff is always happy to serve you.

Breakfast

8:00 am – 11:30 am daily



Lunch - Dinner

12:00 – 22:30 pm daily

*Reservation recommended.



* Early morning breakfast service is available upon request at an additional fee.

** The restaurant can provide breakfast or other meals for meals 'to go', upon request.

*** Live performances with Cretan music take place at our restaurant, on occasion (we inform of the date and time of day via a post on our page or ask at the Reception).



Services – Hotel Amenities



Reception

Our reception is operational for 16 hours from **07:00** to **23:00** and will be reachable from an outside telephone line in case of emergencies for the remaining hours.



Check-in

Check-in is from **14:00** to **22:00**

Early check-in may be possible (if you would like this, please let us know ahead of your arrival). Early check-in is dependent on the departure time of the previous guest. Kindly note that we do have a luggage room where you are welcome to leave your bags and start to enjoy your day at the beach. When you return you can collect your room key.

If you wish to check-in after 22:00 p.m. please let us know. We will then contact you with helpful info.



Check-out

Check-out is from 08:00 to 11:30 am.

If you wish to check-out before 8:00 am please inform the Reception from the day before (at least) so we can assist with this.

If you wish to depart after 11:30 am please inform Reception. Kindly note, we do provide luggage storage in our luggage room. Also, there is an outdoor shower and a cabin where you can freshen up and change.

Restaurant



Our restaurant serves breakfast, lunch and dinner daily.

Breakfast (coffee and/or tea) is available daily from 08:00 to 11:30. From 12:00 until 22:30 our restaurant offers all other meals, desserts, snack and drinks on an à la carte basis.

Parking



Complimentary covered guest parking is available. Elafonisi Resort does not accept responsibility for any damage or loss to your car or property while parked on our premises.



Keys & Key Cards

You can keep the keys with you throughout your stay or you are welcome to leave them at Reception for safekeeping.



Keys and Key Cards must be returned to Reception upon check-out.

Room Service



Our menu is available at Reception. Room service comes at an extra charge.

Breakfast, lunch and/or dinner can be served to your room. This service is available daily for 12 hours **8:00 am – 11:00 am & 12:00 – 21:00 pm.**

Luggage Assistance



If you require assistance with your luggage, please contact Reception. The service is complimentary.

Wake-up Call



Arrangements for an early morning wake-up call can be made at the Reception. Please make sure your phone is turned on. The service is complimentary.

Baby Cot



Baby cots (along with all necessary linen) are available upon request at no extra charge.

Payment

Below we detail the acceptable payment methods.





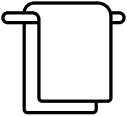
Television

All guest rooms/apartments are equipped with satellite TV.



Bedding

Please inform Reception if you would like an extra pillow or blanket (complimentary). Alternative pillow types may also be available, upon request and at an additional fee.



House-Keeping

House-keeping is daily. Fresh towels are provided daily. Bed sheets are changed every two days. If you wish for more frequent towel or linen changes, please inform the Reception.



Business Service

Photocopying and printing service is available (complimentary).

A shared computer with printing, faxing, photocopying and scanning facilities is also available for guest use. A laptop or tablet may be provided upon request and subject to availability.



A reading area and library are available. Daily newspapers and magazines are also available in the library.

Smoking



Smoking is not permitted in any guest room or indoor common areas. Ashtrays are provided for at the Reception.



Smoking is allowed in specific areas of the hotel (Reception can advise).

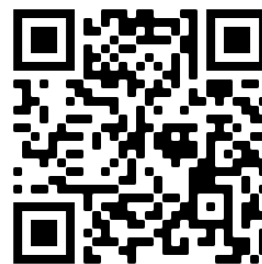


Air conditioning

All room are equipped with Individually controlled air conditioning.



Wi-Fi



Scan the QR code to connect to the Wi-fi

Network: **ELAFONISRESORT**

Password: **elafonisiresort**

Wi-Fi is available in all common areas and in all rooms/apartments.



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R E S O R T

by Kalomirakis Family

Thank you for visiting Elafonisi Resort by Kalomirakis Family.
We hope you enjoy your stay and look forward to welcoming
you again in the near future.

Our website has an organized guest-feedback management
system where you can submit any questions, comments,
observations.

